

Daniel Asiedu

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PERSONAL PROFILE

First-Class Computing graduate with hands-on experience in Cybersecurity and Technology Product Sales. Developed strong analytical and problem-solving skills through internships focused on Cyber Security Incident Response and Presales Solutions Architecture. Set to pursue an MSc in Security and Resilience at Imperial College London, with a focus on advancing knowledge and applying innovative solutions in the technology sector.

EDUCATION

MSc Security and Resilience | Imperial College London

Sep 2024 – Present

- **Modules to be studied:** Behavioural Science and Security, Infrastructure and Transport Security, Cyber-Physical Systems Security, Sensors: Electronic and Natural.

BSc (Hons) Computing - 1st Class | University of Portsmouth

Sep 2022 – Jul 2024

- **Key Modules:** Database Design and Architecture, Software Engineering; Artificial Intelligence, Operating Systems Analysis, Business Information Systems and Security, IT and Network Security, Programming.
- **Key Projects:** Earned a First for my dissertation, which evaluated the vulnerabilities of generative Artificial Intelligence in the context of social engineering attacks.
- **Programming Languages:** Python, Dart, SQL and Java.

Certificate of Higher Education (CertHE) Computing | University of Buckingham

Jan 2020 – Dec 2021

- Key Modules: Web Development, Image Processing, Information Security, Cloud Computing.
- Programming Languages: HTML, CSS, JavaScript, MATLAB

International Baccalaureate | Tema International School

Aug 2017 – Jun 2019

- International Baccalaureate Higher Level – Information Technology (5), English Language (5)
- International Baccalaureate Standard Level- Mathematics (4), Spanish (5), Environmental Science (4)

WORK EXPERIENCE

Presales Solutions Architect Internship

Jun 2024 – Aug 2024

Dell Technologies, London

- Gained a comprehensive understanding of Dell Technologies' extensive product portfolio and solutions, focusing on how they meet diverse customer infrastructure needs.
- Shadowed experienced Presales Architects, observing client interactions and learning how to effectively tailor solutions to specific business requirements.
- Collaborated with a team to develop and present a tailored infrastructure solution for a simulated law firm, focusing on the unique challenges of the legal sector.

IT Help Advisor

Sep 2023 – Jun 2024

University of Portsmouth, Portsmouth

- Provided technical support to students regarding hardware and software issues.
- Run daily checks on the universities computers and related assets ensuring they are fully functional and suitable for students use.
- Advised students on good use of their technologies to constantly remain safe especially while browsing through the internet.
- Managed escalations of advanced issues through the ticket logging system Hornbill to the service desk team.

Cyber Security Incident Response and Resilience Intern

Jun 2023 – Aug 2023

M&G, Edinburgh

- Collaborated with various teams within the Security Operations department to ensure the right measures were taken in responding to active security incidents.
- Organized and conducted the Q3 Bronze exercise within the organization to ensure all teams within Security Operations have appropriate processes and runbooks to respond to security incidents thus improving Cyber Resilience.
- Created and presented to key stakeholders within the company on the impact hybrid working has had on the company since the change in workstyle in 2020 and the possible future it brings to the company
- Assisted the TGRC team creating and authenticating each SME's control template and evidence folder for the work agreement with SWIFT

ADDITIONAL WORK EXPERIENCE

Sales Co-worker

Jun 2021 – Oct 2021

IKEA, Bletchley

- Provided information and assistance at the customer service desk, demonstrating strong interpersonal skills and active listening.
- Facilitated customer orders from external warehouses, ensuring accuracy and attention to detail for optimal satisfaction.
- Enhanced customer service skills through regular interactions, ensuring a positive shopping experience.
- Resolved customer complaints, consistently maintaining high standards of service.

HOBBIES/INTERESTS

Light and Sound Technician

- Volunteer as a light and sound technician for the church media team, handling all audiovisual needs.
- Ensure PCs and necessary software's are set up and operational before each service.
- Organize and test sound equipment, including microphones and speakers, to ensure functionality before service.

REFERENCES

- References available upon request.